

Refrigeration maintenance record

One sheet per walk-in or refrigeration system. Keep it with the service invoices: insurers can ask for service records, and some spoilage covers require a service agreement.

Equipment _____

Location _____

Refrigeration contractor _____

Phone _____

Service agreement no. _____

Renews on _____

Every 6 months

Your refrigeration technician

Every 6 months the service visit	Visit 1 date, initials	Visit 2 date, initials	Visit 3 date, initials	Visit 4 date, initials
Evaporator (unit cooler): no corrosion on fins, cabinet, copper tubing or solder joints				
Evaporator coil and fan blades cleaned. Never an acid-based cleaner				
Each evaporator fan turns freely and quietly				
Wiring: no wear, kinks, bare spots or discoloring				
Defrost: heaters, termination, drain pan heater and drain line heater all working				
Condenser coil and fan blades cleaned, and each condenser fan turns freely and quietly				
Electrical and ground connections tight				
Pressures and superheat: suction, discharge, oil and superheat checked against the maker's figures				

Every year

Technician, and you

Every year with one of the 6-month visits	Year 1 date, initials	Year 2 date, initials	Year 3 date, initials	Year 4 date, initials
Compressor oil sample sent for analysis, where the unit allows it				
Suction accumulator: insulation off, checked for leaks and corrosion				
Service agreement renewed. If it lapses, tell your insurer within 10 days				
Insurance: spoilage limit checked against the stock in your fullest box				
Reach-in wick pads replaced, where fitted				

Every 2 years

You

Every 2 years	Change 1 date, initials	Change 2 date, initials	Change 3 date, initials
Batteries in Bluetooth temperature sensors changed (TemperatureWise: about every 2 years)			
Batteries in door contacts changed (about every 2 years)			



Checks and repairs

Checks with their own timing

You, or your technician

How often	Check	Done date, initials	Done date, initials	Done date, initials
Monthly	Door: hardware, gasket, jamb, vent and sweep work and seal			
Every 3 months	Condensing unit: no oil stains on pipes or coil, sight glass clear, no dirt on the condenser, wiring sound			
As the maker says	Condenser coil cleaned: every 1 to 6 months by maker, monthly near grease			
Before summer	Condenser and fans checked. A dirty condenser shows on hot afternoons first			
Before a long closure	Service visit, doors and seals checked, breakers labeled "Do not switch off"			
After a power cut	Breakers reset, and each box back to 41°F (5°C) or 0°F (-18°C) before restocking			
After an alarm or repair	What was found written in the repairs log overleaf			

Repairs and service calls

Every visit, planned or not

Keep every invoice and technician's report. If you ever claim, the report names the cause, and the cause decides which cover pays. A slow refrigerant leak or worn parts are usually not covered. A sudden breakdown can be.

Date	What failed, or what was done	Parts replaced	Company, technician	Invoice no.	Cost



Know which part is failing before it fails

TemperatureWise watches every cooler and freezer around the clock, names the top three likely parts at fault, and flags a refrigerant leak 1 to 2 months ahead. Slow leaks and wear are what insurance does not pay for.